

Privacy Policy

Effective Date: 8/28/2026

Company Name: Martineau King, PLLC

Website: www.martineauking.com

1. Introduction

Martineau King values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your information when you interact with our services, including SMS communications.

2. Information We Collect

We may collect the following information:

- Name
- Phone number
- Email address
- Account or service-related information
- Communication preferences

Information is collected when you:

- Opt in to receive SMS or voice communications
- Contact us for support or services
- Use our website or services

3. How We Use Your Information

We use your information to:

- Provide and manage our services
- Send service-related messages, alerts, and notifications
- Respond to inquiries and clients support requests
- Improve our services and client experience
- Comply with legal and regulatory requirements

4. SMS Messaging & Consent

By providing your phone number, you consent to receive SMS messages from Martineau King. Message frequency may vary depending on your interaction with our services.

Message and data rates may apply.

5. Opt-Out Instructions (TCR-Approved Language)

You may opt out of SMS communications at any time by replying:

- **STOP** to cancel
- **UNSUBSCRIBE** to opt out
- **END** or **QUIT** to stop messages

After opting out, you will receive a confirmation message, and no further messages will be sent unless you re-opt in.

For help, reply **HELP** or contact us at:

- **Email:** service@martineauking.com
- **Phone:** 704-247-8530

6. Data Sharing

We do not sell, trade, or rent your personal information to third parties. We may share your information with trusted third-party service providers who assist us in operating our website and providing our services. These service providers are bound by confidentiality agreements and are prohibited from using your information for any other purpose.

SMS opt-in or phone numbers for the purpose of SMS are not being shared with any third parties or affiliate companies for marketing purposes.

7. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information from unauthorized access, disclosure, or misuse.

8. Data Retention

We retain personal information only as long as necessary to fulfill the purposes outlined in this policy or as required by law.

9. Your Rights

You have the right to:

- Request access to your personal data
- Request correction or deletion of your information
- Withdraw consent for communications at any time

10. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website with an updated effective date.

11. Contact Us

If you have questions about this Privacy Policy or our messaging practices, please contact us:

Martineau King

Email: service@martineauking.com

Phone: 704-247-8530